

## THE REQUIREMENT

Portsmouth City Council were seeking an ISO27001 accredited supplier to visit their site 365 days of the year to collect and deliver any of the 2,000 pieces of media required to ensure the continuous operation of the city's IT services. The media were to be securely stored offsite in a fire proof safe inside an ultra-secure location when not required by the council, and safely and securely transported between sites.

The city council also had a number of desirables, including an online portal to enable them to better manage and track their media and a later cut off period for the following day's media request.

## THE SOLUTION

ServerHouse ensured its offer met all the criteria laid out by the council while also ensuring the pricing structure was reasonable and competitive.

By 'ticking every box' ServerHouse built exactly what the client requested using their extensive knowledge and experience of providing secure, reliable IT services tailored to the particular requirement of the customer.



